

Privacy Policy

Version 1.3 | Last reviewed 24 August 2026 | Signed: Edgar Cabrera, Managing Director

On this page

- 01 Who we are
- 02 The personal data we collect
- 03 How we collect it
- 04 Our lawful basis for processing
- 05 How we use it
- 06 Who we share it with
- 07 Transfers outside the UK
- 08 How long we keep it
- 09 How we keep it safe
- 10 Automated decision-making
- 11 Your rights
- 12 Complaints

01 Who we are

Cleanfinity Limited is the data controller responsible for your personal data. We are a company registered in England & Wales, company number 15856112, and we operate in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

If you have any questions about this policy, or you want to exercise any of the rights described in it, contact us at info@cleanfinity.co.uk.

02 The personal data we collect

We may collect, use and store the following categories of personal data.

We do not collect special category data — such as health, ethnicity, or religious belief — and we ask that you do not send it to us.

03 How we collect it

- Website contact and booking forms
- Quote and estimate request forms
- Email correspondence
- Telephone enquiries
- Service agreements and contracts

- Cookies and, once enabled, website analytics (see our Cookie Policy Cookie settings)

04 Our lawful basis for processing

05 How we use it

- Provide and manage cleaning services
- Prepare quotations and contracts
- Issue invoices and process payments
- Communicate with you about your job
- Maintain internal records
- Improve how the website works
- Comply with our legal obligations

We do not sell personal data. We never have and we have no plans to.

06 Who we share it with

We share personal data only where it is necessary, and only with:

- Professional advisers — accountants, insurers and legal advisers
- IT and hosting providers, including our website host, Netlify
- Payment processors
- Regulatory authorities, where we are legally required to

Every third party we use is required to process data in accordance with data protection law.

07 Transfers outside the UK

Some of our service providers, including our website host, may store or process data outside the United Kingdom. Where that happens we make sure appropriate safeguards are in place — an adequacy regulation, standard contractual clauses, or an equivalent standard of protection.

08 How long we keep it

We keep personal data only for as long as we need it for contract performance, legal compliance, and tax and accounting obligations.

09 How we keep it safe

We use appropriate technical and organisational measures to protect personal data against unauthorised access, loss or destruction, and misuse or alteration.

10 Automated decision-making

We do not carry out automated decision-making or profiling that produces legal effects or similarly significant effects for you. Our online estimate tool gives an indicative price range from the answers you

provide; it is not a decision about you and it is not a quotation.

11 Your rights

Under UK GDPR you have the right to:

- Access the personal data we hold about you
- Ask us to correct it if it is wrong
- Ask us to erase it
- Restrict how we process it
- Object to us processing it
- Ask us to transfer it to you or someone else
- Withdraw consent, where we relied on consent

To exercise any of these, email info@cleanfinity.co.uk . We will respond within one month. There is no charge.

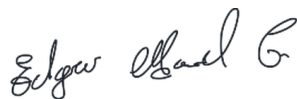
12 Complaints

If you are unhappy with how we have handled your data, tell us first and we will try to put it right. You also have the right to complain to the Information Commissioner's Office at any time.

Document control

Owner	Cleanfinity Limited
Document	Privacy Policy
Version	1.3
Last reviewed	24 August 2026
Review cycle	Annual

Signed



Edgar Cabrera

Managing Director, Cleanfinity Limited

Cleanfinity Limited · Registered in England & Wales · Company No. 15856112 · VAT No. GB 506 1254 27